



Serving Vulnerable Families



Mattie Lord, Chief Program Officer
mlord@umom.org 602-889-0671

Homeless Housing Interventions



1. EMERGENCY SHELTER
2. RAPID REHOUSING
3. TRANSITIONAL HOUSING
4. PERMANENT SUPPORTIVE
HOUSING

SHELTER EMERGENCY

- Light touch, refer to more intensive programs as needed
- Weekly case management
- Intense focus on exits to permanent housing
- Time-limited stay (120 days)
- Rules, curfew, program compliance
- Cost per successful exit to PH = \$16,239

RAPID REHOUSING

- Light touch
- Monthly case management
- Focus on increasing income to be able to sustain the unit
- Time-limited rental assistance (typically up to 1 year)
- Less than 8 barriers to housing
- Reasonably suspect they can sustain the unit independently after 3-6 months of assistance.
- Cost per successful exit to PH = \$8,544

HOUSING TRANSITIONAL

- More intensive services
- Weekly case management
- Extensive support services (child care, employment, life skills, vocational training, substance use counseling, credit repair, etc.)
- Focus on exits to permanent housing
- Time-limited stay (up to 2 years)
- Rules, curfew, program compliance
- Cost per successful exit to PH = \$34,719



HOUSING PERMANENT SUPPORTIVE

- Intensive support
- No time limit
- Case management as needed to remain stably housed
- Includes housing subsidy and supportive services
- Disabling condition part of eligibility
- Voluntary support services
- Focus on housing stability and community connectedness
- Cost TBD

Match the Family to the Intervention



Isabel



- 25 YO single mother
- 2 children
- Earns less than 30% AMI
- Employed less than 3 mos.
- 2 past evictions
- Owes money to utility company
- Major credit problems

Match the Family to the Intervention



Liz and Tom



- 5 children
- No employment
- NO HS diploma/ GED
- Recent felony and misdemeanors
- 2 past evictions
- Major credit issues and wage garnishments
- History of mental health and substance abuse on and off for 10 years.

Match the Family to the Intervention



Marcus



- 32 year old single dad
- 2 children
- Employed less than 3 months
- Felony 10 years old
- past eviction

Match the Family to the Intervention



Michaela

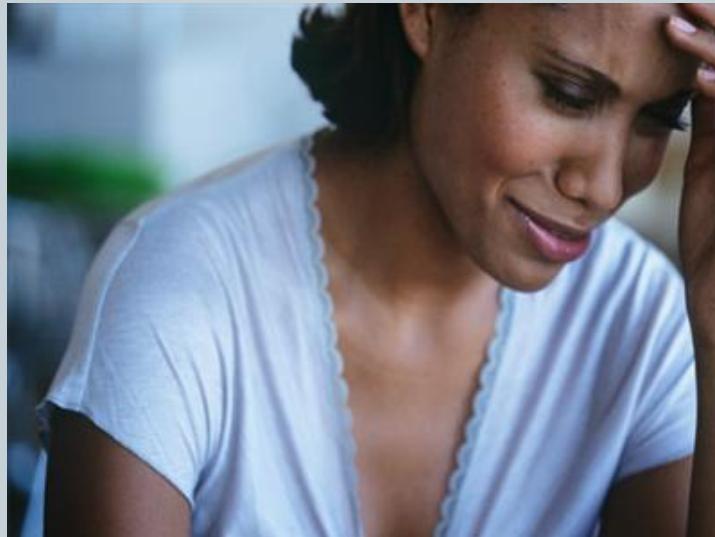


- 41 year old single mom
- 3 children
- History of DV
- Receives sporadic child support
- Recent multiple felonies
- History of substance abuse
- Multiple shelter stays

Match the Family to the Intervention



Ava



- 35YO single mother
- 5 children (infant – 12years)
- Multiple shelter stays
- Traumatic brain injury
- Mental health issues
- No GED or H.S. diploma
- Felony conviction
- Son with serious emotional issues
- History of addictions

One Door, One Process



**11 AGENCIES HAVE BEEN OPERATING 26
PROGRAMS FOR FAMILIES EXPERIENCING
HOMELESSNESS IN MARICOPA COUNTY**

**IN ORDER TO USE OUR RESOURCES
EFFECTIVELY AND EFFICIENTLY WE NEED
TO WORK TOGETHER DIFFERENTLY.**

Coordinated Assessment



FHH - Central
3307 East Van Buren
Phoenix, AZ 85008

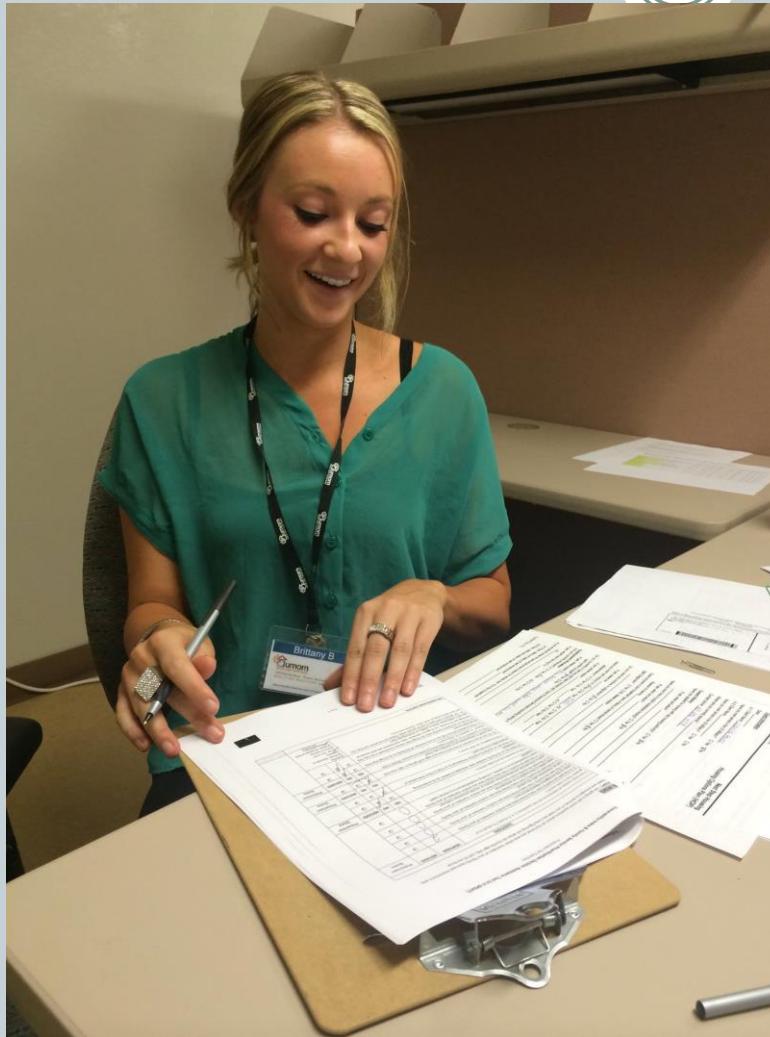
(602) 595-8700



Welcome/Reception

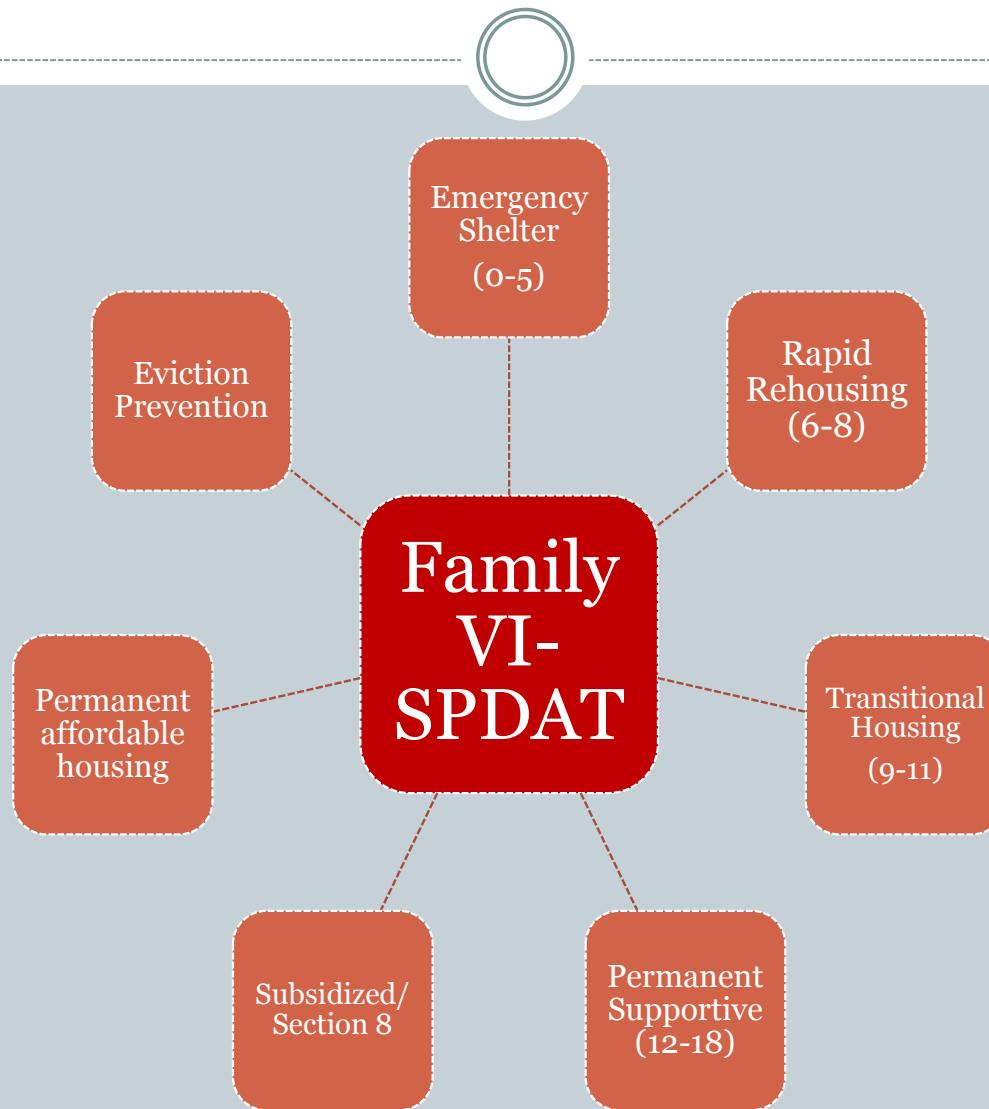


Confidential Assessment



- Diversion questions
- Family VI-SPDAT
- Special Needs
 - ADA
 - Family size
 - Geography
- Eligibility questions
 - EV, criminal, etc.
- (Full assessment)

Assessment Determines Intervention



Eligibility Determines Program Options



LABOR'S COMMUNITY SERVICE AGENCY



save the
family
FOUNDATION OF ARIZONA



Coordinated Shelter



DOING THE MOST GOOD.SM



(602) 256-6945



Search



Vista Colina Emergency Family Shelter

Vista Colina shelters homeless families in an apartment-style complex for up to 90 days. We have 12 one bedroom and 18 two bedroom units specifically for adults with children under 18. We serve approximately 800 people in the shelter each year.

At Vista Colina, each family works with their case manager to develop and implement a unique case plan to address their specific needs including employment, budgeting, savings as well as other steps toward self-sufficiency. Families must save 85% of their income for permanent housing in preparation for leaving the shelter. Working together, case managers guide clients in applying for the medical benefits and social services for which they are eligible and ensure children are enrolled in school.

The Vista Colina Emergency Family Shelter also provides food, hygiene supplies, and clothing. Our Child Development Program includes an infant nursery, an accredited preschool program, and afterschool activities for older children. By giving families a safe, stable and supportive environment, parents can focus on building life skills, securing income and rebuilding their lives.

To reach the Vista Colina Emergency Family Shelter, call (602) 944-0960.

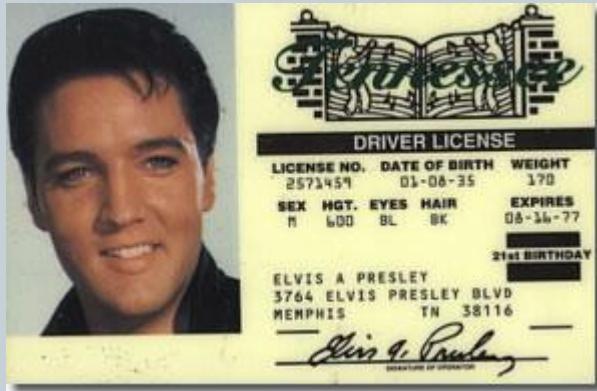


Document & Data Collection



- Documentation of homeless status
- Proof of identity
- Proof of relationship with child(ren)
- Documentation of income

- HMIS Entry created
- UDEs
- F-SPDAT scores
- Documents uploaded
- Electronic file prepared to be manually opened to receiving program.



Referral to program (not ES)



family housing hub

HOUSING REFERRAL

HOH Name: _____ Social Security Number: _____
S O Name: _____ Social Security Number: _____

Gender	Adults (18+)	5-17	4 & under
Male			
Female			

1. Total Family Income \$_____ Source of Income: _____

2. Does the family have a Section 8 Certificate or other Housing voucher? Y N
Does family need assistance in securing housing? Y N

3. Is anyone in the household pregnant? Y N Number of weeks? _____

4. Does this family have a geographical preference?
East Valley Central Phoenix West Valley No Preference

5. What City did this family live in prior to becoming homeless? _____

6. Does anyone in the family require an ADA accessible unit? Y N
If yes, Explain: _____

Check Number Documents Still Needed:

Birth Certificate (s) #: _____ Social Security Card (s) #: _____ Government issued ID(s) #: _____
 Verification of Income #: _____ Verification of Homelessness

Housing Recommendation/ Referral

**Please specify the name of the shelter/housing provider below*

SPDAT Score _____

Transitional Housing Emergency Shelter
 Permanent Supportive Affordable Housing
 Subsidized/ Public Housing Rapid Rehousing

- Program accepts/denies
- Goal: 85% acceptance rate
- If accepted, either placed on SPL or sent to agency if unit is available
- If denied, FHH works toward alternative referral.

Questions?



MATTIE LORD
CHIEF PROGRAM OFFICER
MLORD@UMOM.ORG
602 889 0671